## USER

## Wifi Sciences Po networks

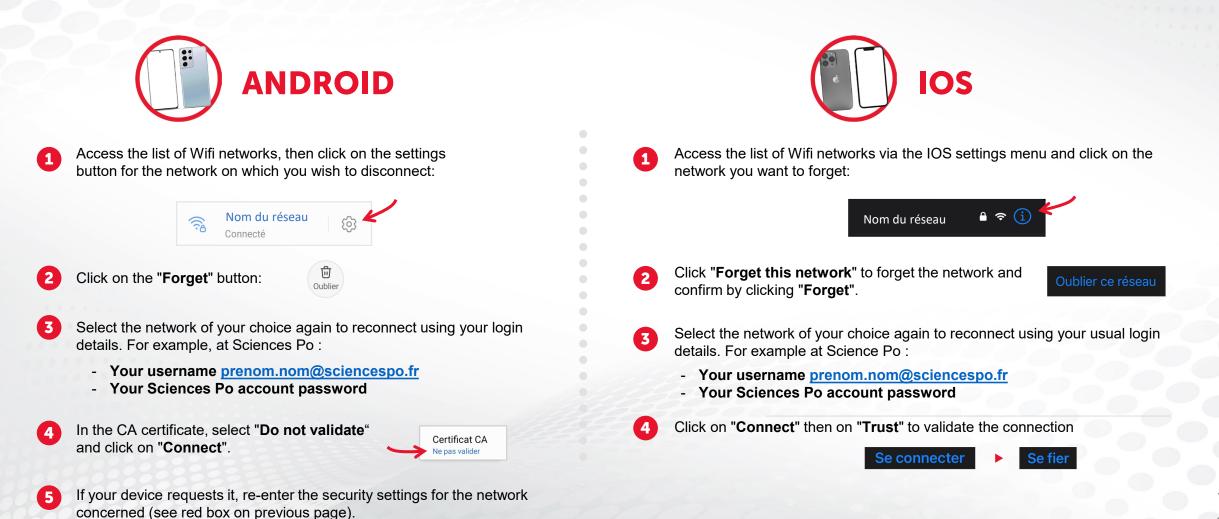
Forgetting and reconnecting to a Wifi network

GUIDE

SciencesPo DSI – service formation aux usages numériques

## HOW TO FORGET AND RECONNECT TO THE WIFI NETWORK?

In rare cases, a connection error may occur (when moving from one campus building to another). An error message will be displayed saying "unable to reconnect to the network". If this happens, forget about the wifi network and connect again:



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## HOW TO FORGET AND RECONNECT TO THE WIFI NETWORK?



- In the Windows status bar (bottom right of the screen), click on the Wifi icon to display the list of **Wifi networks**
- Right-click on the network concerned and click on "Forget":

₽7.	Nom du réseau Connecté, sécurisé	
	Propriétés	Déconnecter
		Propriétés
		Oublier

- Select the network again to reconnect using your usual login details. For example, for Sciences Po :
  - Your username prenom.nom@sciencespo.fr
  - Your Sciences Po account password





- Click on the Wi-Fi icon in the status bar at the top of the screen,
- then click on "WiFi Settings..." : Réglages Wi-Fi...
- Find the network you want to forget and reconnect to:
- Nom du réseau
   Détails...

   Connecté

   Réseaux connus

   Nom du réseau

   ○ 

   ✓ Nom du réseau

   ○

If the Wifi network currently in use is the one you want to forget, click on the "Details..." button.

If the Wifi network currently in use is not the one you want to forget, locate it in the "Known networks" list and click on the "More" button.

- Click on "Forget this network" Oublier ce réseau... and then on "Delete". Supprimer
- In the Spotlight search (magnifying glass button at the top of the screen), type "keychain" and click on Keychain. The list of wifi certificates appears. You must delete all certificates ending in "@sciencespo.fr".
  - If the connection still does not work, restart the Mac.